

# MILLENNIUM UPDATE

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*February 2015*

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As you may know, last week Anthem was the target of a cyber-attack. Here are the facts as they currently stand:

- The cyber attackers gained unauthorized access to Anthem's Information Technology (IT) system and have obtained personal information from its current and former members, such as their names, birthdays, member health ID numbers/Social Security numbers, street addresses, email addresses and employment information, including income data.
- It appears that several lines of Anthem business, including BCBS of Georgia, were impacted and that the data was from current and former plan members.
- There is no evidence that banking, financial or medical information, such as claims, test results, or diagnostic codes were targeted or compromised.
- Once the attack was discovered, Anthem immediately made every effort to close the security vulnerability, contacted the Federal Bureau of Investigation (FBI) and began fully cooperating with their investigation. Anthem has also retained Mandiant, one of the world's leading cybersecurity firms, to provide incident response and security assessment services.

For any impacted individuals, it is important to note the following:

- Anthem is continuing their investigation. Once they have determined the specific impact, **they will be sending letters via US Postal Service to individual's homes.** These letters are expected to go out in the next several weeks.

- Anthem has created a dedicated website (**[www.AnthemFacts.com](http://www.AnthemFacts.com)**) to access information such as FAQs (frequently asked questions) and a phone number that **members can call - 1-877-263-7995.**
- Anthem will be announcing today via press release the decision to offer two years of free credit monitoring and identity protection services to those impacted persons. Complete details on how to access these services will be included in the individual notification letter.
- **CAUTION:** There are reports that scammers are trying to take advantage of this situation. Anthem will notify impacted individuals via the US mail regarding specific data breaches. Should individuals receive an email or phone call about this breach, they should disregard and not respond to such communications. Anthem is not making calls nor sending out emails.

For more information, please visit the Anthem site:  
[www.AnthemFacts.com](http://www.AnthemFacts.com).

There is a detailed FAQ section on this site. If you have any further questions or concerns, please contact us. We are available to create a communication to your employees if this would be helpful.

Keith Tallmadge and the Team  
at Millennium Benefits Consulting

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